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Statistical Reports to use when Completing the FY11 ILLINET Interlibrary Loan and Reciprocal Borrowing Statistics Survey

The FY2011 (July 1, 2010 through June 30, 2011) ILLINET Interlibrary Loan and Reciprocal Borrowing Statistics Survey is available for statistical reporting. The submittal deadline is September 30, 2011. The survey is available at <http://collect.btol.com>. Use Internet Explorer 6.0 or higher, or FireFox 1.5 or higher. You will need a username and password when you access the site. Use the same username and password you used previously when filling out the ILLINET Interlibrary Loan Traffic Form.

- For username or password questions, contact Becky Hunter at bhunter1@ilsos.net or 217-782-7849; Gwen Harrison at gharrison@ilsos.net or 217-785-7334; or Robert Jones at rjones1@ilsos.net or 217-785-1168.
- For survey content/subject matter questions, contact Gwen Harrison at gharrison@ilsos.net or 217-785-7334; Robert Jones at rjones1@ilsos.net or 217-785-1168; or call 800-665-5576, ext. 1.
- For software or technology questions, call Bibliostat at 866-785-9935.
- For questions about OCLC Usage Statistics, contact Lynn Bierma at lbierma@ilsos.net or 217-558-1928.
- For questions about Voyager statistics, contact the CARLI office at support@carli.illinois.edu or 866-904-5843.

OCLC Usage Statistics

You will need to access OCLC Usage Statistics at www.stats.oclc.org using the library's OCLC ILL authorization and password. Statistics are available for in-state and out-of-state loans (returnables) and copies (non-returnables). Libraries using ILLIAD can collect most of their data via the ILLIAD reports. You will also need Voyager UB Stat 1 and Stat 4 reports. Please see below for Voyager & OCLC instructions.

Voyager's UB Stat 1 Report

UB Stat 1. Outgoing ILL Report counts items loaned and subsequently charged to the requestor by your library to each I-Share library, keeping walkup and remote charges separate.

- CARLI distributes the annual compilation on each I-Share library's ftp directory on the CARLI reports server each July. The report is available for 60 days from the date of posting.

Voyager UB Stat 4 Report

- The UB Stat 4 Report is part of each I-Share library's Annual Stats Package. CARLI distributes the annual package into each I-Share library's ftp directory on the CARLI reports server each July.
- The report is named **ub_stat_4_xxx_startyymon_endyymon.rpt** (where xxx is the three-letter database code, startyymon is the starting year and month, and endyymon is the ending year and month).
- The report is available for 60 days from the date of posting.

Also see documentation at <http://www.carli.illinois.edu/mem-prod/I-Share/i-sysdocs/I-network/statspck.html>.

Libraries also should include statistics for interlibrary loan requests received by phone, fax, mail or e-mail.

OCLC Usage Statistics & Voyager UB Statistics

ILL Requesting (Borrowing)

- 2.3 Borrower Overview Report: Requests & Initiated UB Stat 4 Report
Requests by My Patrons: Placed
- 2.4 Borrowing Overview Report: Requests Filled & UB Stat 4 Report
Requests by My Patrons: Filled
- 2.5 **Borrower Resource Sharing Stats Report & UB Stat 4 Report
Requests by My Patrons: Filled
- 2.6 **Borrower Resource Sharing Stats Report
- 2.8 **Borrower Resource Sharing Stats Report
- 2.9 **Borrower Resource Sharing Stats Report

**Transfer the reports to an Excel spreadsheet and use Lender State and Photocopy Flag columns.

OCLC Usage Statistics & Voyager UB Statistics

ILL Supplying (Lending)

- 3.3 Lender Overview Report: Requests Received & UB Stat 4 Report
Requests for My Items: Placed
- 3.4 Lender Overview Report: Requests Filled & UB Stat 4 Report
Requests for My Items: Filled
- 3.5 **Lending Resource Sharing Stats Report & UB Stat 4 Report
Requests for My Items: Filled
- 3.6 **Lending Resource Sharing Stats Report
- 3.8 **Lending Resource Sharing Stats Report
- 3.9 **Lending Resource Sharing Stats Report

**Transfer the reports to an Excel spreadsheet and use Borrower State and Photocopy Flag columns.

Reciprocal Borrowing

- 4.2 UB Stat 1 Report — (On-site Lending column)